



Application:

Education

Location:

Heath, Ohio

Products:

SL-17 FRP and
SL-15 Monumental Doors

Special-Lite Customer:

Thomas Door Controls

**Special-Lite Sales
Representative:**

Bekon Sales

Taking Pride in Your Work Makes All the Difference

When the Heath, Ohio School District constructed a new high school right next to the old one, which then became a middle school, the project architect specified stile and rail entrance doors produced by a well-known curtainwall supplier. Much to the chagrin of Maintenance and Transportation Supervisor and long-time Special-Lite fan Richard Scott, the architect also replaced a number of perfectly good Special-Lite SL-17 doors on the old building with new stile & rail doors to make everything match.

Even Good Doors Will Fail if Poorly Installed

Unfortunately, there were problems with these entrances right from the start. Richard attributes the trouble to incorrect measurement, inexperienced installers, and companies not standing behind their work. Customer service is very important to Richard, so it also didn't sit well when two different firms came out to

measure for replacement doors, but never followed up to earn his business. At this point, Bekon Sales representative Bill Klare became involved, and working with Thomas Door Controls, got things back on track. Now, as maintenance budgets allow, the architect's doors are being replaced with Special-Lite SL-15 Monumental and SL-17 FRP doors.

Staying With What Works

The original high school still has SL-17 doors between the locker rooms and athletic fields – arguably one of the most demanding and abusive locations anywhere. These doors have been in service since the mid-90's without problems, and will be there for many more years to come. Richard told us that what sets Special-Lite apart is the pride we take in the manufacture and proper installation of our products, and the customer service and field support we provide. As the long-time head of building maintenance, since retired, Richard understands the importance of taking pride in your work, standing behind your promises, and staying with what works.



Special-Lite SL-15 Monumental Doors are replacing stile & rail doors specified by an architect as budget allows.



SL-17 lockerroom door on the original high school have been in service since the mid-90's with no problems.



For more information or to locate the Special-Lite representative for your area, visit www.special-lite.com.

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