



Special-Lite Limited Warranty

Special-Lite, Inc. warrants the Special-Lite® Doors (certain product exclusions apply*), Frames, Panels, Hardware, and Bathroom Partitions that it manufactures to be free of defective materials and faulty workmanship, and as conforming to our customers' written purchase order guidance, for a period of ten years from the date of shipment. This warranty covers repair or replacement of product at our discretion and payment of approved labor charges as necessary to effect such repairs or replacement.

Claims relating to the conformance of doors, frames, panels and toilet partitions, to purchase order, must be submitted in writing to Special-Lite, Inc. within 30 days after receipt by buyer.

In addition to the above limited warranty, Special-Lite also provides a limited lifetime (while the door is in its specified application in its original installation) warranty covering the following:

- A. Failure of corner joinery.
- B. Core deterioration.
- C. Delamination or bubbling of door skin.
- D. Corrosion.

Warp and Telegraphing: Special-Lite defines warp as any distortion in the door itself, and does not refer to the door in relation to the frame or jamb in which it is installed. Warp is not considered a defect unless it exceeds ¼" in the plane of the door itself. Placing a straightedge on the concave face and determining the maximum distance from the straightedge to the door face is the method by which warp shall be measured.

Special-Lite doors will not be deemed defective due to "telegraphing" or stile, rail and core show-through unless the faces of the doors vary from a true plane in excess of 1/100" in any three inch span.

Factory Installed Hardware: Special-Lite also warrants for a period of 10 years that:

- A. Hardware is installed in accordance with the hardware manufacturer's specifications and instructions; and
- B. Hardware is securely mounted and, in normal usage, will not separate from the door.

Field Installed Hardware: Special-Lite makes no warranties of any kind as to hardware installed in the field by non-Special-Lite personnel.

Glazing: Special-Lite does not manufacture the glazing material integrated into its products. All glass, including tempered, insulated, laminated and specialty glass is covered by the manufacturer's glass warranty.

Field Alterations: AF-100 Doors with standard (mortised) door bottoms may be trimmed in the field at the bottom of the door up to a maximum of 1.125 inches. Vision lites or louvers to be added to doors in the field must be reviewed and approved in writing by Special-Lite Engineering to preserve warranty coverage on the door. Any unapproved field alterations will void this warranty.

Finishes: Please see the Factory Finish Limited Warranty for details.

The following will void this limited warranty:

- 1. Failure to follow installation instructions;
- 2. Field alterations except as outlined above;
- 3. The application of hardware other than the hardware which the product was manufactured to receive;
- 4. Failure to follow Cleaning Recommendations, including frequent cleaning and prompt removal of dirt, grime, chemicals, and graffiti; or
- 5. Abuse, mistreatment or improper usage of the product.

This limited warranty is in lieu of and replaces all other express or implied warranties, including but not limited to an implied warranty of fitness for a particular purpose and an implied warranty of merchantability.

Upon receipt of a warranty claim, Special-Lite will determine whether the warranty applies and if so, Special-Lite will determine, in its sole discretion, whether repairs or replacements will be done at the factory or in the field. Special-Lite's liability under this limited warranty is in all events limited to repair or replacement of the defective product and in no event shall Special-Lite be liable for lost profits, or consequential, incidental or punitive damages of any sort, whether based on tort, breach of contract, or breach of warranty.

Extended Warranties: Extended warranties are available on request, please contact customer_service@special-lite.com for details.

*The Hollow Metal Replacement FRP Door (HMR-FRP) and Interior Aluminum Products each carry a separate warranty. Contact Special-Lite, Inc. for details. Limited Lifetime Warranty against corrosion does not apply to fasteners, hardware, or internal components of doors.